

Professional Summary

Game developer focused on game mechanics and engine. Offer strong creativity and vision. Desire to gain an entry-level position with room for growth and advancement.

Portfolio

- [Shena'Fu's Online Card Creator](#) Ren'Py
- [BEAKL advanced keyboard layout](#) • Original creator of Autocard script for Magic: the Gathering-related sites (available for [javascript](#), [WordPress](#), and [SMF forums](#).)
- [= VSV = Versatile Separated Values](#) = including [.vpl playlist format](#) for VLC
- Modding, incl. [neoFFL2](#), [neoWarsong](#), [World of Warcraft addons](#), Civilization,

Skills

- Troubleshooting
- User support and help desk
- Installing hardware and software
- System backup and upgrade
- Email management software
- Telecom and VOIP PBX
- Network topography
- Remote access technology
- CISCO router management
- Windows Server and Active Directory
- Virtual machines
- HTML, CSS, JavaScript, PHP, Python, Lua, C/C++

Work History

System Administrator

04/2007 to 08/2015

Mission Neighborhood Health Center-- San Francisco, CA

- Resolved issues and escalated problems with knowledgeable support and quality service.
- Worked with users to determine areas in need of improvement.
- Planned and implemented upgrades to system hardware and software.
- Configured, tested and maintained network equipment.
- Managed firewall, network monitoring and server monitoring both on- and off-site.
- Installed, upgraded, and supported over 250 computers and 200 phones between 5 sites across the city.

- Ensured network, system, and data availability, integrity, and performance between sites and partnered affiliates.
- Installed and managed telecom and VOIP PBX systems that connected 250 users at 5 locations spanning the city.

Education

Associate of Science: Computer Hardware and Networking
Heald College -- San Francisco, CA

2006

Languages

English, Chinese/Cantonese